**Gowtham Sivakumar**

**Email Id** : gowthambca25@gmail.com

**Mobile no** : 9865210790

**Career Objective**

Looking for a career in professional world to prove myself as an asset to the organization and grabbing opportunities to become professionally successful. Being an optimist, I am always willing to learn new things and enhance skills. Seeking a quality environment where my knowledge and proven expertise can be shared, enriched and imparted, where there is a scope for development and opportunity for advancement of my career.

**Experience summary**

• 4 .6 years’ experience in Manual Testing , Regression and Functional Testing. • Proficient in HP ALM for Test Designing, Test Execution, Defect tracking, bug reporting and test cases review and also CA ARD with gherkins for test case preparation. • Extensive knowledge in Agile (SCRUM) and Waterfall methodologies. • Hands-on Experience on creating Test Plan, TCR, DSR, and WSR. • Experience in interacting with Business analysts, Developers and help them to base line the requirement specifications and interacting with clients in video conferencing and also face-to-face. • Effective communicator with excellent relationship-building and interpersonal skills.

**Project Summary**

**Manual Testing:**

* Understanding the project requirements.
* Execute tests based on provided test cases
* Responsible for test case data preparation
* Involved in reviewing and executing of test scenarios and test cases.
* Knowledge in creating Test data, Test Plan, Test case execution, Testing Metrics and JIRA tool to raise defects and Tasks
* Interacting with the Developers, team members and client regarding clarification of requirements and functionality.
* Provide feedback and report results of testing to management and stakeholders
* Purely worked on Agile Methodology, includes daily standups, intraction with development team and internal offshore.

**Global Analyst :**

* Worked as an intermediate between client and the customer.
* Main objective is to provide End to end access to the customer.
* Create and Resolve Incidents using INCIDENT MANAGEMENT TOOL.
* Resolving customer incidents (L2).
* Having experience in O365, creating customer email ID’s.
* Hands-on in RSA portal(token).
* Worked with several vendors like vorizon, AT&T, T-mobile, Telefonica.
* Worked on access revoking management based on customer policy.

**Professional Experience**

**Employer** : Tata Consultancy Services Limited

**Position Held :** Manual Testing, Tech support.

**Location** : Chennai

**Duration from** : Dec 2017 to June 2021\*.

**Total experience**  : 3.5years

**Academic Qualification**

* Bachelor of computer application from Karpagam University, Coimbatore, TamilNadu, 2017.

**Technical Skills**

Tools Knowledge : Basic computer & Internet.

Testing Tools : JIRA,HP ALM

Software Known : MS Word, Excel, PowerPoint and Google Forms.+

Operating System : Windows 7 & 10

**Areas of Expertise**

* Effective interpersonal and communication skills
* Able to work as team player
* Excellent organizational skills to meet the required deadlines
* Able to work under pressure and independently
* Work Prioritization & Ability to grasp new leanings quickly.
* Ability to work with deadlines, Time Management.
* Good Logical, Analytical & Creative thinking.

**Certification & Additional Qualification :**

* Completed ISTQB Certification - Foundation Level.
* Completed Devops (Basic).

**Personal Information**

Father’s Name : B. Sivakumar

Nationality : Indian

Marital Status : Unmarried

Languages Known : Tamil, English

**Declaration**

I hereby declare that the above written particulars are best of my knowledge and belief.

**Date** :

**Place** : Coimbatore (Gowtham Sivakumar)